



BT Hudson 1500 Plus User Guide



Bringing it all together



This new interactive user guide lets you navigate easily through the pages and allows you to be directed straight to any websites or email addresses that are referenced.

Simply hover the cursor over the page number, website or email reference and click when the  changes to the .



Think before
you print!

This User Guide provides you with all the information you need to get the most from your phone.

Before you make your first call you will need to set up your phone. Follow the simple instructions in 'Getting Started', on the next few pages.

Need help?

If you have any problems setting up or using your BT Hudson 1500 Plus please call our free Helpline on 0808 100 6556*. Our dedicated advisors are more likely to be able to help you than the retailer where you made your purchase.

Alternatively, you may find the answer in the 'Help' section at the back of this guide.

Additional answers to Frequently Asked Questions are also available from www.bt.com/producthelp

IMPORTANT

Only use the telephone line cord supplied.

Please note that this equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

* Calls made from within the UK mainland network are free. Mobile and International call costs may vary.

Got everything?

- BT Hudson 1500 Plus handset
- BT Hudson 1500 Plus base
- 2 x NiMH 550mAh rechargeable batteries (already fitted)
- Battery compartment cover
- Mains power adaptor (item code 039956)
- Telephone line cord (pre-installed)

If you have purchased a BT Hudson 1500 Plus multiple pack you will also have the following items for each handset:

- BT Hudson 1500 Plus additional handset
- BT Hudson 1500 Plus charger
- 2 x NiMH 550mAh rechargeable batteries (already fitted)
- Battery compartment cover
- Small mains power adaptor (item code 039955)

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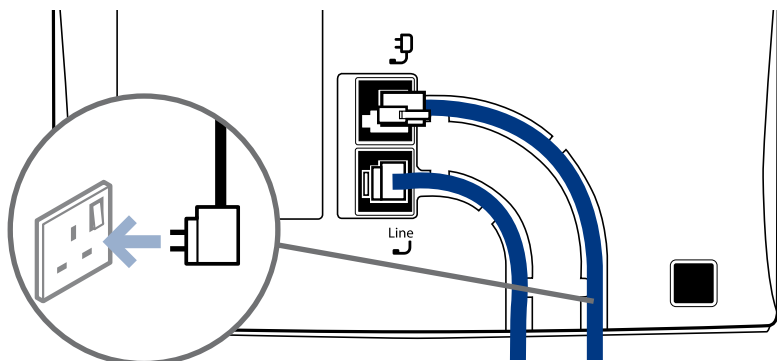
Getting started


Location

Place your BT Hudson 1500 Plus within 2 metres of the mains power socket and telephone socket so that the cables will reach. Make sure it is at least 1 metre away from other electrical appliances to avoid interference.

Your BT Hudson 1500 Plus works by sending radio signals between the handset and base. The strength of the signal depends on where you site the base. Putting it as high as possible ensures the best signal.

Setting up



1. Plug the mains power adaptor (item code 039956) into the socket marked  on the underside of the base and plug the other end into the mains power wall socket and switch the power on.

The base emits a beep and the indicator lights up.
The answering machine is switched on and will default to 'Answer and record' mode.

Peel the protective film away from the base counter lens.

WARNING


Do not place your BT Hudson 1500 Plus in the bathroom or other humid areas.

Handset range

The BT Hudson 1500 Plus has a range of up to 300 metres outdoors when there is a clear line of sight between the base and handset. Any obstruction between the base and handset will reduce the range significantly.

With the base indoors and handset either indoors or outdoors, the range will normally be up to 50 metres. Thick stone walls can severely affect the range.

Signal strength

The  icon on your handset indicates when you are in range. If moving out of range of the base, the range indicator will flash. If you go out of range, any call you are on will be lost.

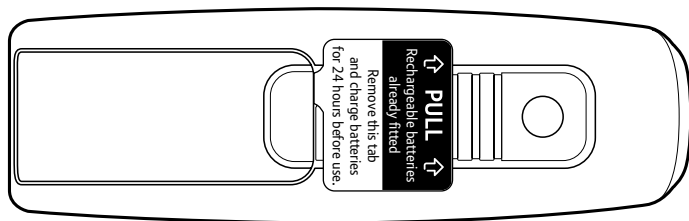
IMPORTANT


The base station must be plugged into the mains power socket at all times.

Do not connect the telephone line until the handset is fully charged.

Only use the power and telephone cables supplied with the product.

- Remove the protective film from the handset screen and activate the batteries by pulling the plastic tab away from the back of the handset.




- Place the handset on the base to charge for at least 24 hours. When the handset is fully charged the  icon will be displayed.
- After 24 hours, plug the telephone line cord into the telephone wall socket.

Note: if you ever need to remove the batteries, simply slide open the battery compartment cover and insert your finger nail under the end of the batteries to pull them out.

Setting up for multiple packs


If you have purchased a BT Hudson 1500 Plus multiple pack, you will need to prepare any additional handsets and chargers for use.

For each additional handset and charger:

- Insert the power adaptor with the **red** connector (item code 039955) into the underside of the charger. Plug the other end into the mains wall power socket and switch on.
- Remove the protective film from the handset screen and activate the batteries by pulling the plastic tab away from the back of the handset.
- Charge the handset for at least 24 hours. When the handset is fully charged the  icon will be displayed.

Any additional handsets supplied as part of a multipack are pre-registered to the base so, once charged, are ready for use. The handset number is shown in the display.

Battery low warning

The  icon flashes in the handset display when you have only a few minutes talk time remaining. Recharge the handset before you can use it again. You also hear a low battery warning beep if the battery is low and needs recharging. During charging, the icon will scroll in the display.

Battery performance

In ideal conditions, a fully charged battery should give up to 10 hours talk time or 100 hours standby time on a single charge.

Note that new batteries do not reach full capacity until they have been in normal use for several days.

To keep the battery in the best condition, leave the handset off the base for a few hours at a time.

Running the battery right down at least once a week will help it last as long as possible.


The charge capacity of rechargeable batteries will reduce with time as they wear out, giving the handset less talk/standby time. Eventually they will need to be replaced. New batteries are available from the BT Hudson 1500 Plus Helpline on 0808 100 6556*. After charging your handset for the first time, subsequent charging time is about 6–8 hours a day. Batteries and handset may become warm during charging. This is normal.

Using your BT Hudson 1500 Plus on a Broadband line?

If this product is to be used on a broadband line then you must ensure that it is connected via an ADSL microfilter. Using this product on a Broadband line without an ADSL microfilter may cause problems with this product and your Broadband service.

Additional BT ADSL microfilters can be purchased from www.shop.bt.com

Set date and time manually

1. Press **MENU**, scroll  to **CLOCK & ALARM** and press **SELECT**.
2. **SET DATE/TIME** is highlighted. Press **SELECT**.
The current date and time setting is displayed.
3. Use the keypad to enter the correct time (using the 24 hour mode) and date. Press **OK** to confirm.
4. Press **BACK** until you return to standby.

Your BT Hudson 1500 Plus is ready for use.

Automatic date and time setting

Providing you have subscribed to your network's Caller Display service, the date and time is set automatically for all handsets when you receive your first call.

The date and time is recorded with each answering machine message you receive.

If you do not have a Caller Display service you can set the date and time manually.

Change Time & Date format

You can set the time format to the 12 or 24 hour clock but when changing the clock you must enter using the 24 hour mode i.e. for 2.30pm enter 14:30. You can also change the date format to present the day or the month first, see page 26.

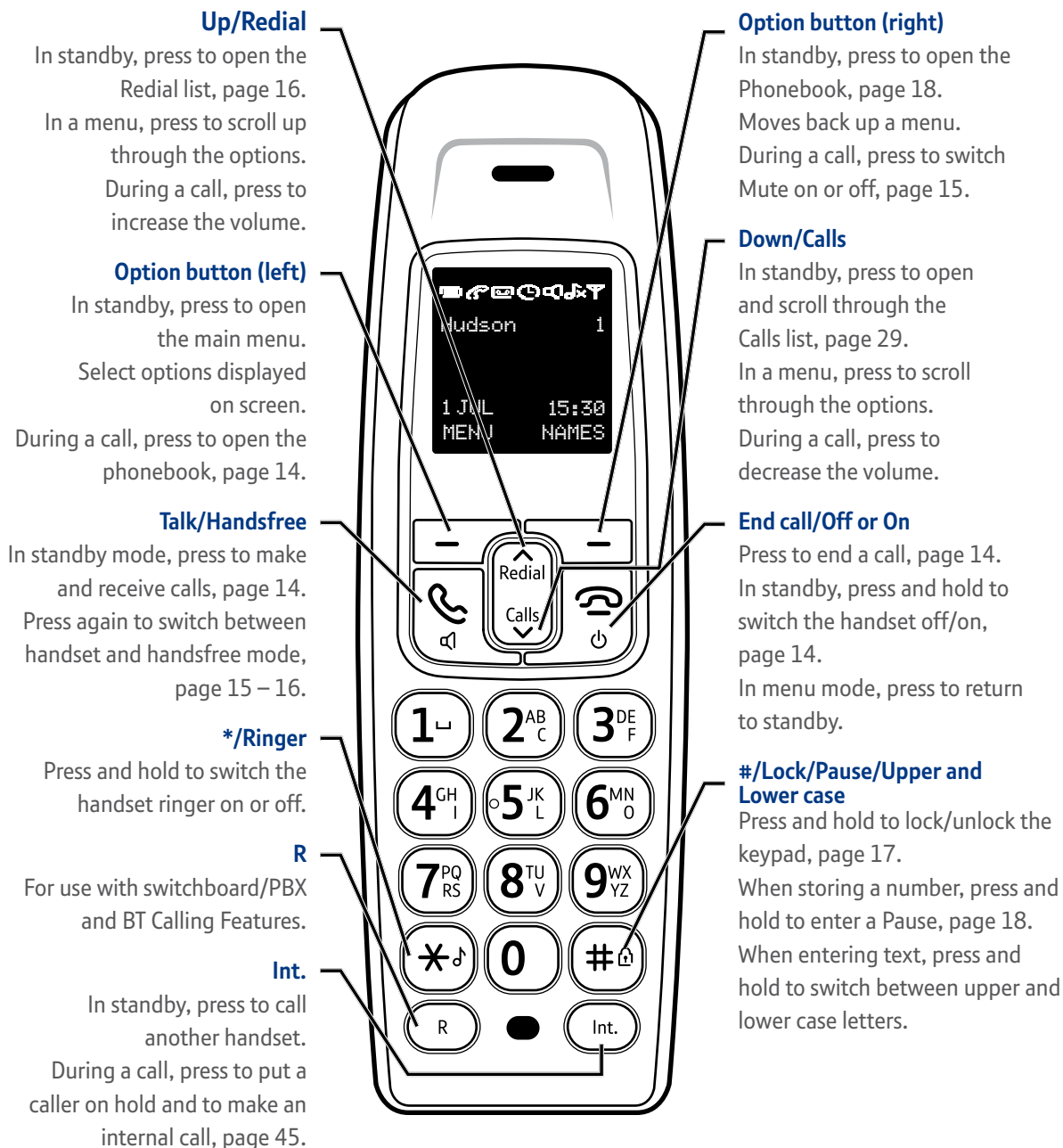
Multi-handsets

When setting the time and date on one handset, any other handsets registered to the base are also updated automatically.

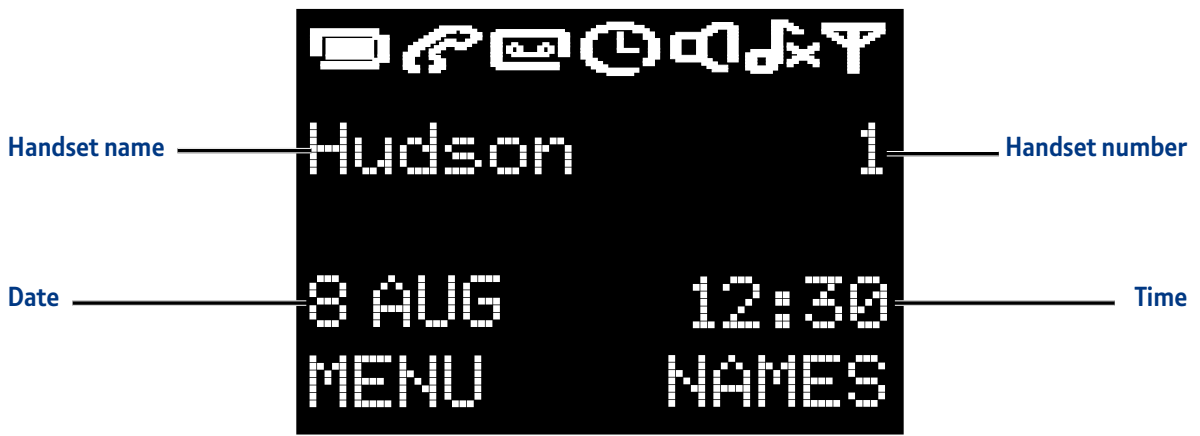
If the time or date format is adjusted then only the handset being used will be updated, all others will need to be changed independently if required.

Getting to know your phone










Handset



Handset display



Display icons

- | | |
|---|---|
| <p> Shows handset battery status.
Scrolls when the handset is charging.
Flashes when less than 15 minutes talk time is left.</p> | <p> On - Answering machine is switched on.
Flashes slowly - You have new answering machine messages.
Flashes quickly - Answering machine is full.
Off - Answering machine off.</p> |
| <p> Flashes when receiving a call.
On during a call.</p> | <p> On - Handset in range of base.
Flashing - Out of range or not registered to base.</p> |
| <p> Flashes when you have missed calls in the Calls list[†].
On while you are reviewing the Calls list[†].</p> | <p>Int. On - during an internal call with another handset.
Flashes when you are being called by another handset.</p> |
| <p> Alarm set.</p> | <p> The keypad is locked.</p> |
| <p> Handsfree is in use.</p> | |
| <p> Handset ringer is switched off.</p> | |

[†] For this feature to work you must subscribe to your network provider's Caller Display service. A quarterly fee may be payable.

Base

Find

Press to ring all registered handsets, helpful for finding a missing handset, page 17. Also used during registration, page 43.

Vol.-

Decrease base speaker volume.

Answer

Press to toggle between **answer and record**, **answer only** and **on or off**.

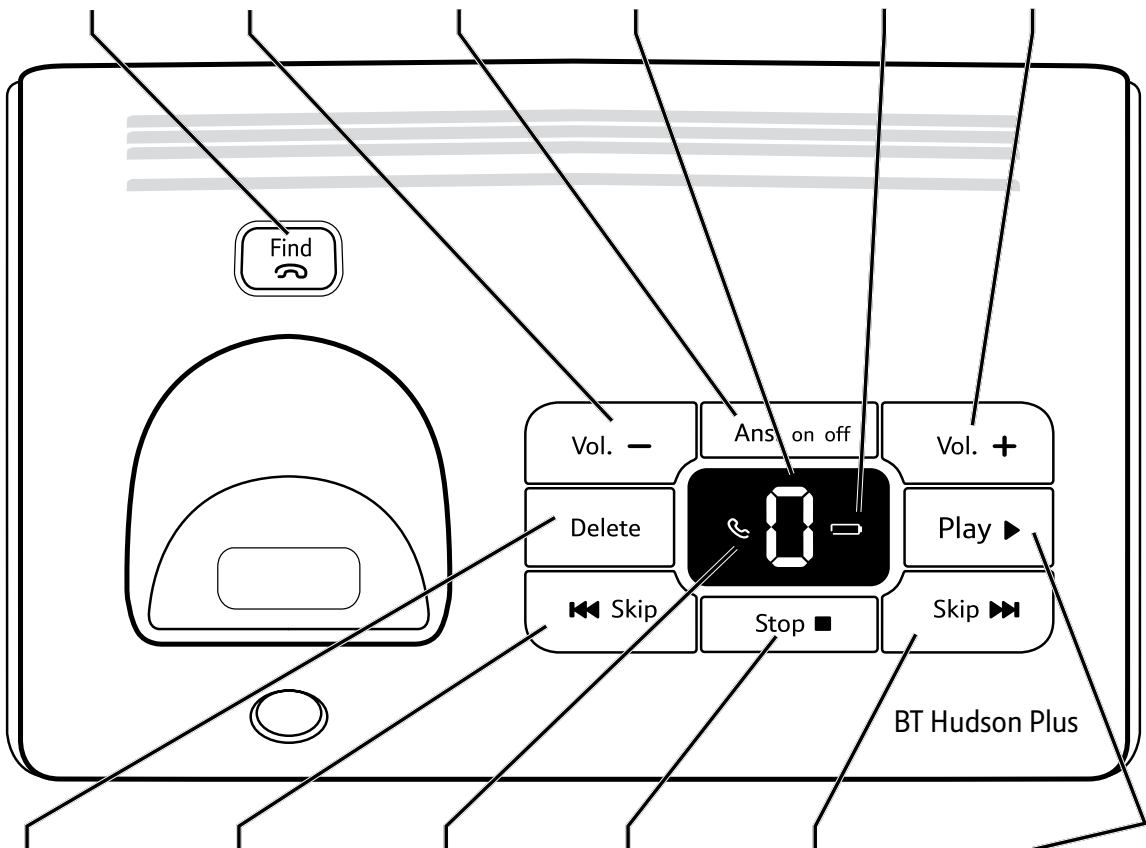
Message counter

Indicates answer machine status. Flashes when there are new messages.

Vol.+

Increase base speaker volume.

Battery charging LED indicator



Delete

Press to delete messages during playback.

⏮ Skip

Press once to replay the current message, twice to play the previous message.

In use LED indicator

■ Stop

Stop playback.

⏭ Skip

Skip forward to the next message during playback.

▶ Play




Press to play messages.

Navigating the menus







Your BT Hudson 1500 Plus has an easy to use menu system.

Each menu has a list of options which you can see on the menu map on the following page.

When the handset is switched on and in standby:

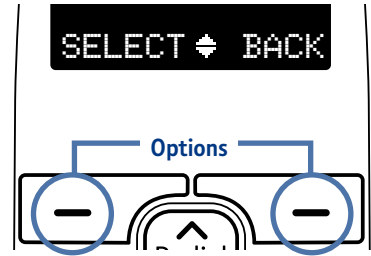
1. Press **MENU** to open the main menu.
2. Press  or  to scroll through the available options.
3. Press **SELECT** to select a menu option or **BACK** to return to the previous screen.
4. To exit a menu and return to standby, press .

Main menus & icons

Phonebook	
Handset settings	
Base settings	
Clock and Alarm	
Advanced Set	
Network Services	BT
Answer Machine	







Option buttons

Press to select the option displayed on screen.



If no button is pressed for 30 seconds, the handset returns to standby automatically.


Menu map

<p>PHONEBOOK</p> 	<p>ADD ENTRY / NEW ENTRY LIST EDIT ENTRY SELECT MELODY DELETE ENTRY DELETE ALL SPEED DIAL PBK TRANSFER</p>
<p>HANDSET SETTINGS</p> 	<p>HANDSET NAME HANDSET TONES - RING VOLUME - RING MELODY - KEY BEEP - CONFIRM TONE</p> <p>LCD CONTRAST WALLPAPER BACKLIGHT TIME DIM MODE AUTO HANG-UP AUTO ANSWER SELECT BASE</p>
<p>BASE SETTINGS</p> 	<p>RING VOLUME RING MELODY</p>
<p>CLOCK & ALARM</p> 	<p>SET DATE/TIME SET FORMAT ALARM ALARM TONE ALARM VOLUME SNOOZE</p>
<p>ADVANCED SET</p> 	<p>CONFERENCE CALL BARRING CHANGE PIN REGISTRATION DE-REGISTER RESET</p>
<p>NETWORK SERVICES</p> <p>BT</p>	<p>PROD. HELPLINE DIVERT – ALL DIVERT – BUSY DIVERT – NO ANS CALL WAITING VOICE MAIL BT 118500 CANCEL CALLBACK WITHHOLD ID</p>
<p>ANSWER MACHINE</p> 	<p>PLAY DELETE ALL OUTGOING MSG - ANSWER & RECORD - ANSWER ONLY</p> <p>RECORD MEMO ANSWER MODE - ANSWER & RECORD - ANSWER ONLY - ANSWER OFF</p> <p>ANS SETTINGS - RING DELAY - REMOTE ACCESS - HS SCREENING - ICM LENGTH</p>


Using the phone

Switch handset on or off


To switch off:

1. Press and hold  until the handset switches off, after about 5 seconds.


To switch on:

1. Press and hold  until the handset switches on.

Make an external call

1. Press .
2. When you hear the dial tone, dial the number.



Preparatory dialling

1. Dial the number first. If you make a mistake press **CLEAR** to delete the last digit.
2. Press  to dial.



End a call

1. Press .

Options during a call

1. During a call, press **OPTIONS** to open the in-call menu.
2. Scroll  and  between the two options **PHONEBOOK** or **START 2ND CALL**:

Open the Phonebook during a call


1. During a call, you can check entries in the Phonebook. Press **OPTIONS** then select **PHONEBOOK**.
2. Scroll  or  to the entry you want.
3. Press **SELECT** to see the number.
4. Press **BACK** to return to the previous menu level.

When you make a call, the In use light on the base flashes.

Call timer

Your handset will automatically time the duration of all external calls. The handset display shows the call duration both during and for a few seconds after your call.

Out of range warning


When the handset goes out of range of the base,  flashes. If you are on a call, the line will hang up. Move back within range. The handset will automatically re-connect to the base.

Press and hold **CLEAR** to delete the whole number and return to standby.

Press **SAVE** to add the number to the Phonebook, see page 18.

Receiving a call

When the phone rings the display shows the caller's number if available or the caller's name if it matches an entry in the phonebook. If you do not have a Caller Display service, the screen shows **EXTERNAL CALL**.

1. Press  to answer the call.

Or lift the handset off the base or charger.

Earpiece/Handsfree volume

During a call you can adjust the volume of the earpiece or handset loudspeaker. There are 5 levels.

1. Press  or  to increase or decrease the volume.

Mute (Secrecy)



During a call, you can talk to someone nearby without your caller hearing.

1. Press **MUTE**. Your caller cannot hear you. **MUTE ON** is shown on the handset screen.
2. Press **UNMUTE** to return to your caller.


Handsfree

Handsfree lets you talk to your caller without holding the handset. It also enables other people in the room to listen to your conversation over the loudspeaker.


Make a handsfree call



1. Dial the number then press  twice. You hear your call over the handset loudspeaker. Press  again to switch the call between the loudspeaker and the earpiece.


Answer a call handsfree

1. Press  twice. The call is transferred to the handset loudspeaker.



Auto answer

As long as you have auto answer set to ON you can answer a call by lifting the handset off the base. If you have switched auto answer off, you will need to press  as well. Auto answer ON is the default setting. See page 25.

During a handsfree call, press  or  to change the volume.

Auto answer is set to ON as the default, see page 25. If you lift the handset to answer and then press the  button the loudspeaker will be activated.



Switch to handsfree during a call

1. During a call: press  to put the call on the loudspeaker. To switch handsfree off and return the call to the earpiece, press  again.





Redial

Up to the last 20 telephone numbers called are saved in the redial list. You can then select any of the numbers to redial, delete or copy to the phonebook.




Redial the last number called

1. Press  the last number you called is displayed.
2. Press  to dial.

Redial a number from the redial list





1. Press  the last number you called is displayed.
2. Press  or  to scroll to the number you want.
3. Press  to dial.

Save a number from the redial list to the Phonebook


1. Press  then scroll to the number you want.
2. Press **SELECT** to select the number, then press **MENU** to enter the sub menu. **SAVE NUMBER** is highlighted.
3. Press **SELECT**. Use the keypad to enter the name and press **OK**. If you make a mistake, press **CLEAR**.
4. The number is displayed. Press **OK**.
5. Press  or  to choose the melody you want to ring when this number calls you and press **SELECT** to save the entry.
6. Press **BACK** to return to the previous menu level.

For tips on entering names and text, see page 18.

Delete a redial number

1. Press .
2. Scroll  or  to the number you want.
3. Press **SELECT**, then when the entry is selected, press **MENU** and scroll  to **DELETE** and press **SELECT**, then press **OK**.
4. Press **BACK** to return to standby.

Delete entire redial list

1. Press .
2. Press **SELECT** on any entry, then press **MENU** and scroll to **DELETE ALL** and press **SELECT**. **DELETE ALL ?** is displayed.
3. Press **OK** to confirm or **BACK** to cancel.
4. Press **BACK** to exit and return to standby.

Keypad lock

To lock the keypad



1. Press and hold  until the display shows **KEYPAD LOCKED**.

To unlock the keypad

1. Press and hold  to unlock the keypad.

Find handset (Paging)

You can ring a handset to help locate it.

1. Press  on the base. All handsets registered to the base will ring. The display shows **PAGING** and the **Int.** icon flashes.
2. Press  on the base again to stop the ringing or press any button on any handset.

WARNING

If the keypad is locked you will be able to dial the emergency numbers 999 and 112.

When the keypad is locked you can still answer incoming calls and operate the handset as normal. When the call is ended, the keypad lock comes on again.

Paging calls only ring the handsets, they cannot be answered as a voice call.



Press **SILENT** to stop a particular handset ringing. Other handsets will still ring if you have multiple handsets so this could help you find them.

Phonebook



You can store up to 100 names and numbers in the phonebook.

Names can be up to 14 characters long and numbers up to 24 digits.




Store a name and number

1. Press **MENU**. **PHONEBOOK** is displayed, press **SELECT**, **NEW ENTRY** is displayed, press **SELECT**.
2. Enter the name and press **OK**.
3. Enter the number and press **OK**.
4. Scroll  or  to select the ringer melody you want to assign to the entry. Press **SELECT**.
5. Press **BACK** to return to the previous menu level.




View an entry

1. In standby, press **NAMES**.
The entries are listed in alphabetical order.
2. Scroll  or  to the entry you want.
3. Press **SELECT** to see the number.
4. Press **BACK** to return to the phonebook list.

Dial an entry

1. Press **NAMES**, scroll  or  to the entry you want (or search alphabetically).
2. Press . The number is dialled.

Edit a name and number

1. Press **MENU**. **PHONEBOOK** is displayed. Press **SELECT**.
2. Scroll  to **EDIT ENTRY** and press **SELECT**.
3. Press  or  to select the entry you want to edit and press **SELECT**.

Entering names

Use the keypad letters to enter names, e.g. to store Tom:



Press  once to enter T.



Press  three times to enter o.

Press  once to enter m.



Writing tips

Press **CLEAR** to delete the last character or digit.

Press  or  to move backwards or forwards through character/digits.


Press and hold  to switch between upper, lower or sentence case. The  in the bottom of the screen will change accordingly to indicate what case you are using.

Press  to insert a space.

Use  and/or  for other punctuation characters.



You must enter a name to go with a number, or the entry will not be stored.

To enter a pause in a phonebook number






When storing a number press and hold  and a P will be displayed. For more information on pauses, see page 53.

Phonebook full



When the phonebook is full, the display shows **MEMORY FULL!** when you try to add a new entry. You must delete entries before you can add new ones.

4. Press **CLEAR** to delete the name, if required, and enter the new name. Press **OK**.
5. Press **CLEAR** to delete the phone number, if required, then enter a new number. Press **OK**.
6. Press  or  to choose a melody, and press **SELECT**.
7. Press **BACK** to return to the previous menu.


Edit the assigned ringer melody

1. Press **MENU**. **PHONEBOOK** is displayed. Press **SELECT**.
2. Scroll  to **SELECT MELODY** and press **SELECT**.
3. Scroll  or  to the entry you want and press **SELECT**.
4. Scroll  or  to the melody you want. A sample is played. Press **SELECT** to confirm.
5. Press **BACK** to return to the previous menu.




Delete an entry

1. Press **NAMES**. Scroll  to the entry you want and press **SELECT**.
2. Press **MENU** and scroll  to **DELETE ENTRY** and press **SELECT**, then **OK** to confirm.
3. Press **BACK** to return to standby.

Delete Phonebook




1. Press **MENU**. **PHONEBOOK** is displayed. Press **SELECT**.
2. Scroll  to **DELETE ALL** and press **SELECT**.
3. **DELETE ALL ?** is displayed press **OK** to confirm or **BACK** to cancel.
4. Press **BACK** to return to the previous menu.

To search alphabetically

Press the relevant keypad button, e.g. for the entries beginning with **T** press  once then scroll  or  through the entries.

Use the  or  buttons to move the cursor if required.

Copy the phonebook to another handset






1. Press **MENU**. **PHONEBOOK** is displayed, press **SELECT**.
2. Scroll  to **PBK TRANSFER** and press **SELECT**.
3. A list of available handsets registered to the base will be displayed. Press  or  to highlight the handset you want and press **SELECT**.
4. The display will show **COPYING** while the entries are being transferred. If an entry matches an existing entry you will be prompted on whether to overwrite it or not by selecting either **YES** or **NO** on the receiving handset. If you do not select **YES** or **NO**, the copy process will time out and show **TRANSFER ERROR**. You can cancel the transfer at any time by selecting **CANCEL**.

Once copying is finished, the display will show **COMPLETED!**
Press **BACK** to exit.

Speed dial

You can assign a number from the Phonebook to a 2-9 button and dial that number just by pressing and holding the button.

Store or change a Speed dial number

1. Press **MENU**. **PHONEBOOK** is displayed. Press **SELECT**.
2. Scroll  to **SPEED DIAL** and press **SELECT**.
3. Scroll  or  to the 2-9 button you want and press **SELECT**.
4. **NO NUMBER** is displayed. Press **MENU** then select **EDIT**.
The Phonebook list is displayed.
5. Scroll  or  to the entry you want and press **SELECT** to show the entry detail and press **SELECT** again to assign it to the speed dial number. The display returns to the Speed dial menu and shows the new entry.
6. Press **BACK** to return to the previous menu level.

If the handset you are copying to becomes full, the transfer will stop and the handset will return to idle mode.

Transfer will be terminated if any of the following occurs: power fails to the base, handset goes out of range, handset is paged, there is a call to the handset or an answering machine message is played.





Memory 1 is set as 1571.



A new entry will overwrite an existing entry.

Dial a Speed dial number

1. Once you have stored a number, press and hold the 1-9 button you want. The number stored is displayed and dialled.

Delete a Speed dial number

1. Press **MENU**. **PHONEBOOK** is displayed. Press **SELECT**.
2. Scroll  to **SPEED DIAL** and press **SELECT**.
3. Scroll  or  to the button memory you want to delete and press **SELECT**.
4. Press **MENU**. Scroll  to **DELETE**, press **SELECT** and the number is deleted.





You can scroll  or  to the Phonebook list to assign another entry if required or press **BACK** to return to standby.

Handset and base settings

Handset settings

Ring volume

There are five volume levels (plus Off).

1. Press **MENU**, scroll  to **HANDSET SETTINGS** and press **SELECT**.
2. Scroll  to **HANDSET TONES** and press **SELECT**.
3. **RING VOLUME** is displayed, press **SELECT**.
4. Scroll  or  to the ringer setting you want and press **OK**.
5. Press **BACK** to return to the previous menu level.






The default setting is Level 5.

Handset ringer off/on

Press and hold the  button in standby to quickly turn the handset ringer on or off.

Ring melody






There are 15 ring melodies to choose from.

1. Press **MENU**, scroll  to **HANDSET SETTINGS** and press **SELECT**.
2. Scroll  to **HANDSET TONES** and press **SELECT**.
3. Scroll  to **RING MELODY**, press **SELECT**.
4. Scroll  or  to the ringer melody you want, you will hear a sample, then press **SELECT**.
5. Press **BACK** to return to the previous menu level.

The default setting is Melody 1.

Keypad beep

When you press a button on the keypad, you hear a beep. You can switch this beep on or off.

1. Press **MENU**, scroll  to **HANDSET SETTINGS** and press **SELECT**.
2. Scroll  to **HANDSET TONES**, press **SELECT**.
3. Scroll  to **KEY BEEP**, press **SELECT**.
4. Scroll  or  to display **ON** or **OFF** and press **SELECT**.
5. Press **BACK** to return to the previous menu level.

The default setting is ON.

Confirmation tone





When you change a setting, add/edit a phonebook entry or place the handset in the charger, you hear a confirmation tone. You can switch this tone on or off.

1. Press **MENU**, scroll  to **HANDSET SETTINGS** and press **SELECT**.
2. Scroll  to **HANDSET TONES**, press **SELECT**.
3. Scroll  to **CONFIRM TONE**, press **SELECT**.
4. Scroll  or  to display **ON** or **OFF** and press **SELECT**.
5. Press **BACK** to return to the previous menu level.

The default setting is ON.

Wallpaper





You can change the display wallpaper. There are 3 wallpapers to choose from.

1. Press **MENU**, scroll  to **HANDSET SETTINGS** and press **SELECT**.
2. Scroll  to **WALLPAPER**, press **SELECT**.
3. Scroll  or  to select the wallpaper you want and press **SELECT**.
4. Press **BACK** to return to the previous menu level.

The default setting is Wallpaper 1.

Backlight time





Adjust the amount of time before the handset backlight switches off to save battery power when in idle. Choose from 20, 40 or 60 seconds.

1. Press **MENU**, scroll  to **HANDSET SETTINGS** and press **SELECT**.
2. Scroll  to **BACKLIGHT TIME**, press **SELECT**.
3. Scroll  or  to display **20 SECONDS**, **40 SECONDS** or **60 SECONDS** and press **SELECT**.
4. Press **BACK** to return to the previous menu level.


Dim mode





When dim mode is set to on (the default setting) and no buttons have been pressed on the handset for the set backlight time out (see above), the time will appear on the handset standby display.

To conserve battery power, you can turn the dim mode off and the screen will then switch off and go completely blank, instead of displaying the time. When any button is pressed on the handset, the display will switch back on.

1. Press **MENU**, scroll  to **HANDSET SETTINGS** and press **SELECT**.
2. Scroll  to **DIM MODE**, press **SELECT**.
3. Scroll  or  to display **ON** or **OFF** and press **SELECT**.
4. Press **BACK** to return to the previous menu level.

Auto hang-up

With Auto hang up switched on, you can end a call by placing the handset on the base or charger. If you switch this off, you must always press  to hang up.

1. Press **MENU**, scroll  to **HANDSET SETTINGS** and press **SELECT**.
2. Scroll  to **AUTO HANG-UP**, press **SELECT**.
3. Scroll  or  to display **ON** or **OFF** and press **SELECT**.
4. Press **BACK** to return to the previous menu level.


The default setting is 20 seconds.





The default setting is ON.

The default setting is ON.

If you have auto hang-up set to off, you can place the handset in the charger and have a handsfree call, if the battery charge is low.

Auto answer

With Auto answer switched on, you can answer a call by lifting the handset off the base or charger. If you switch this off, you must always press  to answer a call.




1. Press **MENU**, scroll  to **HANDSET SETTINGS** and press **SELECT**.
2. Scroll  to **AUTO ANSWER**, press **SELECT**.
3. Scroll  or  to display **ON** or **OFF** and press **SELECT**.
4. Press **BACK** to return to the previous menu level.

The default setting is ON.

Base settings

Ring volume





There are five volume levels (plus Off).

1. Press **MENU**, scroll  to **BASE SETTINGS** and press **SELECT**.
2. **RING VOLUME** is displayed. Press **SELECT**.
3. Scroll  or  to the ringer volume you want and press **OK**.
4. Press **BACK** to return to the previous menu level.

The default setting is Level 3.

Ring melody


There are 15 ring melodies to choose from.

1. Press **MENU**, scroll  to **BASE SETTINGS** and press **SELECT**.
2. Scroll  to **RING MELODY**, press **SELECT**.
3. Scroll  or  to the ringer melody you want, you will hear a sample, then press **SELECT**.
4. Press **BACK** to return to the previous menu level.

The default setting is Melody 1.





Clock & alarm

Set date/time

1. Press **MENU**, scroll  to **CLOCK & ALARM** and press **SELECT**.
2. **SET DATE/TIME** is displayed. Press **SELECT**.
3. Use the keypad to enter the date and the current time in 24 hour mode then press **OK**.
4. Press **BACK** to return to the previous menu level.






Set time format

Choose the 12 or 24 hour format. Default setting is 24 hours.

1. Press **MENU**, scroll  to **CLOCK & ALARM** and press **SELECT**.
2. Scroll  to **SET FORMAT** and press **SELECT**.
3. **TIME FORMAT** is displayed. Press **SELECT**.
4. Scroll  or  to highlight **12 HRS** or **24 HRS** and press **SELECT**.
5. Press **BACK** to return to the previous menu level.

Date format

Choose the date displayed in DD/MM or MM/DD format. Default setting is DD/MM.

1. Press **MENU**, scroll  to **CLOCK & ALARM** and press **SELECT**.
2. Scroll  to **SET FORMAT** and press **SELECT**.
3. Scroll  to **DATE FORMAT** and press **SELECT**.
4. Scroll  or  to highlight **DD/MM** or **MM/DD** and press **OK**.
5. Press **BACK** to return to the previous menu level.

If you make a mistake, press **BACK** to delete.





Multi-handsets

When setting the time and date on one handset, any other handsets registered to the base are also updated automatically.

If the time or date format is adjusted then only the handset being used will be updated, all others will need to be changed independently if required.

Set alarm

You can set your alarm to ring once or at the same time every day. If you want to stop the alarm setting, select Off.





1. Press **MENU**, scroll  to **CLOCK & ALARM** and press **SELECT**.
2. Scroll  to **ALARM** and press **SELECT**.
3. Scroll  or  to **OFF**, **ON ONCE** or **ON DAILY** and press **SELECT**.

If you select **ON ONCE** or **ON DAILY**, use the keypad to enter the alarm time using the 24 hour clock format, e.g. for 7.30am enter 07:30. Press **OK**.

4. Press **BACK** to return to the previous menu level.





Alarm tone


Choose from 3 different alarm ringtones.

1. Press **MENU**, scroll  to **CLOCK & ALARM** and press **SELECT**.
2. Scroll  to **ALARM TONE** and press **SELECT**.
3. Scroll  or  to display **MELODY 1**, **2** or **3** and press **SELECT**.
4. Press **BACK** to return to the previous menu level.

Alarm volume

Choose from **LOW**, **MEDIUM** or **HIGH**.

1. Press **MENU**, scroll  to **CLOCK & ALARM** and press **SELECT**.
2. Scroll  to **ALARM VOLUME** and press **SELECT**.
3. Scroll  or  to display the 3 appropriate settings and press **OK**.
4. Press **BACK** to return to the previous menu level.

The alarm icon  will show on the standby screen when set.

If you make a mistake entering the time, press **BACK** to delete the last digit.

Stop alarm ring

When the alarm goes off, press **STOP** or any button on the handset.





The default setting is Melody 1.

The alarm melodies are different to the ringer melodies.

Alarm snooze

You can set an alarm snooze time of 5 or 10 minutes (or off).

This means that after the alarm sounds you have the option of pressing snooze so the alarm will then ring at every 5 or 10 minutes until you switch the alarm off.

1. Press **MENU**, scroll  to **CLOCK & ALARM** and press **SELECT**.
2. Scroll  to **SNOOZE** and press **SELECT**.
3. Scroll  or  to select either **SNOOZE OFF**, **SNOOZE ON 5** or **SNOOZE ON 10** and press **SELECT**.
4. Press **BACK** to return to the previous menu level.

The default setting is off.

If Snooze is not set, when the alarm rings you will only have the option to switch it off.

If the handset has been set to Silent mode, the alarm will still sound if it has been set.

Caller Display and the calls list

If you have subscribed to a Caller Display Service, you will be able to see your caller's number on your handset display (provided it is not withheld) prior to answering the call.

If your caller's name is stored in the handset phonebook and a number match is found, you will also see the caller's name on the display.

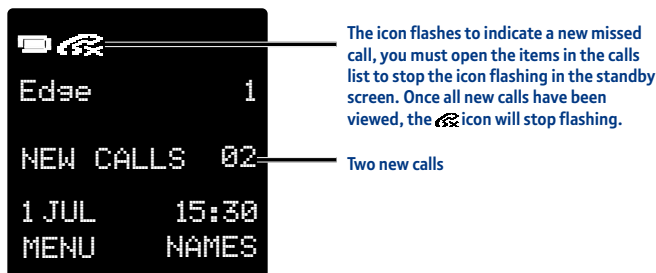
Calls list

The Calls list holds up to 30 numbers. The date and time of the call is also stored if available. When the list is full, and a new call is received, the oldest entry will be deleted automatically.





The Calls list can display numbers up to 24 digits or names up to 16 characters.

New Message & Caller Display

When you have new missed calls and/or answering machine messages, the handset lets you know, for example:




View and dial from the Calls list

1. Press . The Calls list screen is displayed.
2. The most recent calls are displayed at the top of the list. Press **SELECT** to open the entry to see details of the call, e.g. time and date. If the call has not been viewed, it is marked as new by the  icon.
3. Scroll  to see the next entry.
4. Press  to dial the entry displayed.

IMPORTANT

To use Caller Display you must first subscribe to the service from your network provider. A quarterly fee may be payable. For more information on BT Calling Features call BT free on 0800 800 150.

To ensure the caller's name is displayed, make sure you have stored the full telephone number, including the dialling code in the phonebook.

When a new call is received in the Calls list the flashing  icon is displayed.

If the number is unavailable, **Unavailable** is displayed.



If the number has been withheld by the caller, **Withheld** is displayed.

If the call is from a payphone, **Payphone** is displayed.




If number is a voicemail call, **Voicemail** is displayed.

If you do not have a Caller Display service, an external call is displayed as **External call**.



Save a number to the Phonebook

1. Press . The Calls list screen is displayed.
2. Scroll  to the entry you want, press **SELECT** to open the entry.
3. Press **MENU**. **SAVE NUMBER** is highlighted. Press **SELECT**.
4. **ENTER NAME** is displayed. Use the keypad to enter a name then press **OK**.
5. The number is displayed. You can edit the number if required, then press **OK**.
6. Select a ringtone melody and press **SELECT** to save the entry.

Delete an entry

1. Press . The Calls list is displayed.
2. Scroll  to the entry you want, press **SELECT** to open the entry.
3. Press **MENU**. Scroll  to **DELETE** and press **SELECT**. **DELETE ?** is displayed, press **OK** to confirm. The screen then returns to the Calls list again, without the deleted entry.
4. Press **BACK** to return to the previous menu level.

Delete entire Calls list

1. Press . The Calls list screen is displayed.
2. Press **SELECT** to open any entry, press **MENU**.
3. Scroll  to **DELETE ALL** and press **SELECT**.
4. **DELETE ALL ?** is displayed. Press **OK** to confirm or **BACK** to cancel.
5. Press **BACK** at any time to return to the previous menu level.

Answering machine

Your BT Hudson 1500 Plus can digitally record up to 25 minutes of messages or up to 59 messages. Each individual incoming message can be up to 3 minutes long.

You can operate your answering machine from:

- the handset.
- the base.
- remotely, from any other Touchtone™ telephone, see page 36.

Your BT Hudson 1500 Plus comes with two pre-recorded outgoing messages, Answer and Record or Answer Only, alternatively you can record your own version of each.

Using the answering machine at the base

Set the answer mode

1. Press **Ans. on off** to toggle between the 3 settings: Answer and record, Answer only or Answer off. The setting is announced.

Message counter

When the answering machine is off, the counter will be turned off.

- 0 On, no messages, Answer & record mode
- 2 Answering machine on, 2 messages are stored
- 2 Flashing, you have 2 new messages
- 9 Flashing slowly, you have more than 9 old messages
flashing quickly, you have more than 9 new messages
- Answering machine memory full
- R Remote access in progress from an external line
or the handset (see page 36 and 33)
- B Recording a message or memo
(scrolling one segment at a time)
- 1-9 Speaker volume level, displayed when you press
Vol- or Vol+
- Answer machine in Answer only mode

You will need to set the day, date and time (if you have not already done so) so that you will know when each message was received. If you have subscribed to your network's Caller Display service, the date and time is set automatically when you receive your first call. To set the date and time manually, see page 26.

Your BT Hudson 1500 Plus answering machine has voice prompts to help you use its settings and features.


Recording memory full

If the recording memory becomes full while a caller is leaving a message, they will hear “Thank you for calling” and the answering machine will hang up.


Any new callers will hear the Answer only message.


If the memory is full you must delete messages before your BT Hudson 1500 Plus can begin recording again.


Message playback

1. Press . The number of messages is announced and they are played back.

During playback, press:



 to play the next message.

 once to skip back to the start of the current message or twice to play the previous message.

 to delete the current message.

 to stop playback.

Adjust volume


1. Press  to decrease the speaker volume or  to increase the volume. The volume level will be shown on the counter display for a few seconds after the button is pressed.

Delete all old messages

New, unplayed messages cannot be deleted, you must play them first.

1. To delete all old messages, press and hold .

Call screening

1. Providing the base speaker volume is set loud enough, you can hear a caller leaving a message. If you want to interrupt and speak to the caller, press  on the handset.





Each message is played back with the day and time of the call announced.

If the base speaker is set to 0, call screening is switched off.

Using the answering machine from the handset

Set answer mode and switch on / off





You can set your answering machine on or off from the handset. When switching on, select Answer & record or Answer only mode. See next page for further information on answer mode and outgoing messages.

1. Press **MENU**, scroll  to **ANSWER MACHINE**. Press **SELECT**.
2. Scroll  to **ANSWER MODE** and press **SELECT**.
3. Scroll  or  to:
 - ANSWER & RECORD** – press **SELECT** to switch on and allow callers to leave a message.
 - ANSWER ONLY** – press **SELECT** to switch on and enable callers to hear an outgoing message only.
 - ANSWER OFF** – press **SELECT** to switch answering machine off.
4. Press **BACK** to return to the previous menu level.

Outgoing messages

The outgoing message is the message a caller first hears when the answering machine picks up their call. There are 2 pre-recorded outgoing messages to choose from (see note right), or you can record your own.

Record your own outgoing message

1. Press **MENU**. Scroll  to **ANSWER MACHINE**. Press **SELECT**.
2. Scroll  to **OUTGOING MSG** and press **SELECT**.
3. **ANSWER & RECORD** is displayed. Press **SELECT** or scroll  to **ANSWER ONLY** and press **SELECT**.
4. Scroll  to **RECORD OGM** and press **SELECT**.
5. Speak your announcement after the long beep. Press **STOP** to stop recording. Your new message will be played back.

Answer and Record

The pre-set Answer and Record outgoing message, that allows your caller to leave a message, is “Hello, your call cannot be taken at the moment, so please leave your message after the tone”.




Your Answer and Record outgoing message will replace the pre-recorded message.

To reinstate the pre-recorded messages, delete your own recorded outgoing message, see below.





Answer Only

The pre-set Answer Only outgoing message, where callers hear an announcement but cannot leave a message, is “Hello, your call cannot be taken at the moment and you cannot leave a message, so please call later”.

Play the outgoing message

1. Press **MENU**. Scroll  to **ANSWER MACHINE**. Press **SELECT**.
2. Scroll  to **OUTGOING MSG** and press **SELECT**.
3. **ANSWER & RECORD** is displayed. Press **SELECT** or scroll  to **ANSWER ONLY** and press **SELECT**.
4. **PLAY OGM** is displayed. Press **SELECT** to play the message through the handset loudspeaker.
5. Press **BACK** to return to the previous menu level.


Delete your outgoing message

1. Press **MENU**. Scroll  to **ANSWER MACHINE**. Press **SELECT**.
2. Scroll  to **OUTGOING MSG** and press **SELECT**.
3. **ANSWER & RECORD** is displayed. Press **SELECT** or scroll  to **ANSWER ONLY** and press **SELECT**.
4. Scroll  to **DELETE** and press **SELECT**. Then confirm by pressing **OK** to delete your personal outgoing message.
5. Press **BACK** to return to the previous menu level.

Message playback

If a message is new: Press **PLAY** from the standby screen.

Or:

1. Press **MENU**, scroll  to **ANSWER MACHINE**. Press **SELECT**.
2. **PLAY** is displayed. Press **SELECT** to play your messages.

During playback, press **OPTIONS** to select:


REPEAT – press **SELECT** to repeat the current message.

PREVIOUS – press **SELECT** to play the previous message.

NEXT – press **SELECT** to skip to the next message.

DELETE – press **SELECT** to delete the current message.

STOP – press **SELECT** to stop playback.

During playback you can also press  to switch playback to the earpiece.

3. Press **BACK** to return to the previous menu level.




When recording your Answer Only message, remember to advise your caller that they will not be able to leave a message.

Your own Answer Only message will replace the pre-recorded message.



You can delete your own recorded OGM. This will automatically reinstate the pre-recorded message.

You cannot delete the pre-recorded message.

Delete all messages





1. Press **MENU**, scroll  to **ANSWER MACHINE**. Press **SELECT**.
2. Scroll  and  to **DELETE ALL** and press **SELECT**. **DELETE ALL ?** will be displayed, press **OK**.
3. Press **BACK** to return to the previous menu level.

Record a memo

1. Press **MENU**, scroll  to **ANSWER MACHINE**. Press **SELECT**.
2. Scroll  to **RECORD MEMO** and press **SELECT**.
3. Speak your message after the beep. Press **STOP** to stop recording.
4. Press **BACK** to return to the previous menu level.






Answer Settings

Ring delay

1. Press **MENU**, scroll  to **ANSWER MACHINE**. Press **SELECT**.
2. Scroll  to **ANS SETTINGS** and press **SELECT**.
3. **RING DELAY** is displayed. Press **SELECT**.
4. Scroll  or  to the ring delay setting you want and press **SELECT**.
5. Press **BACK** to return to the previous menu level.

Switch call screening at the handset on / off

When screening is switched on, you can hear your caller leaving a message from your handset, and choose to interrupt and speak to the caller if desired. The default setting is Off.

1. Press **MENU**, scroll  to **ANSWER MACHINE**. Press **SELECT**.
2. Scroll  to **ANS SETTINGS** and press **SELECT**.
3. Scroll  to **HS SCREENING**. Press **SELECT**.
4. Scroll  or  to choose **ON** or **OFF**. Press **SELECT**.
5. Press **BACK** to return to the previous menu level.

Only played messages will be deleted.

You can record a memo message on the answering machine for other users to hear when they listen to messages.

Answer delay


Answer delay sets the number of times your BT Hudson 1500 Plus will ring before the answer machine picks up your call and starts playing the outgoing message. You can change the Answer Delay setting to between 2-9 rings or Time Saver.

Time saver

When you ring in to access your messages remotely, if your answering machine is set to time saver and you have new messages it will answer after 2 rings, if you do not have any new messages, it will answer after 6 rings. This means you can hang up knowing you have no new messages, saving you time and the cost of the call.






Call screening at the handset

If handset call screening has been turned on, you will be able to listen to the caller recording their message via the handset by pressing **SCREEN**.

If you want to speak to the caller, press  as they are leaving their message.

Adjust the incoming message length

The incoming message length (ICM) is set at the default of 3 minutes. You can change this to 2 minutes if you want to.






1. Press **MENU**, scroll  to **ANSWER MACHINE**. Press **SELECT**.
2. Scroll  to **ANS SETTINGS** and press **SELECT**.
3. Scroll  to **ICM LENGTH**. Press **SELECT**.
4. Scroll  or  to choose either **2 MINS** or **3 MINS**. Press **SELECT**.
5. Press **BACK** to return to the previous menu level.

Remote access

When switched on, you can call in from another phone to listen to your messages and operate your answering machine.

Remote access on / off

You can switch remote access on or off. When on, you can operate your answering machine from any other Touchtone™ phone. Default setting is On.

1. Press **MENU**, scroll  to **ANSWER MACHINE**. Press **SELECT**.
2. Scroll  to **ANS SETTINGS** and press **SELECT**.
3. Scroll  to **REMOTE ACCESS**. Press **SELECT**.
4. Scroll  or  to **ACTIVATE** or **DEACTIVATE**. Press **OK**.
5. Press **BACK** to return to the previous menu level.

If you forget to switch on your answering machine before leaving home

1. Call your number from another phone and let it ring. After 20 rings the machine will switch on and answer your call.
2. When you hear the outgoing message, press * and then enter your system PIN (original setting 0000). Play back your messages as shown below in 'Operating your answering machine remotely'.

If you do not choose to switch your answering machine On, it will switch off when the call is ended.

Operating your answering machine remotely

1. Dial your phone number. When you hear your outgoing message, press *. You will hear, "Please enter your security code".
2. Enter your 4 digit Remote Access PIN (default 0000), see page 38 for information about PIN. If you have new messages, these will be played. Otherwise you will hear "You have no new messages" followed by the main menu.

You can now use the keypad to operate your answering machine. Follow the announcements and instructions you hear:

- 2**^{AB}_C Play all messages
- 3**^{DE}_F Play new messages
- 4**^{GH}_I Skip back during messages
- 5**^K_L Delete during messages
- 6**^{MN}_O Skip forward during messages
- 7**^{PQ}_{RS} Stop playback during messages
- 0** Press repeatedly to select the answering machine mode: **ANSWER & RECORD**, **ANSWER ONLY** or **ANSWERING MACHINE OFF**.
- 1**_L Play main menu

If you enter the incorrect PIN code you will be allowed two further attempts, if it is still incorrect you will hear, "Thank you for calling", and your BT Hudson 1500 Plus will hang up. If you do not press any button for more than 10 seconds, your BT Hudson 1500 Plus will hang up.

If the * is not recognised it may be because you have deactivated the remote access feature, see page 36 "Remote Access on / off" for details.

See page 18 for help on entering names.

If you have subscribed to your network's Caller Display service, the time will be set automatically when you receive your first call.

The handset date and time is separate from the answering machine time and date settings, see page 8.




The alarm clock melodies are different from the ringer melodies.

Advanced settings

Change PIN

The default PIN is 0000. You will need to enter the PIN for setting Call barring, during registration and de-registration and for answer machine remote access.

For security reasons, you can change the PIN to your own preferred 4-digit code.

1. Press **MENU**, scroll  or  to **ADVANCED SET** and press **SELECT**.
2. Scroll  to **CHANGE PIN** and press **SELECT**.
3. Enter the old PIN and press **OK**.
4. Enter the new PIN and press **OK**.
5. Enter the new PIN again to confirm and press **OK**.
Display shows **NEW PIN STORED** and returns to the standby screen.

Call barring






Use call barring to restrict selected handsets from dialling a phone number beginning with specific pre-fixes, for example, premium rate numbers beginning 09 or mobile phone numbers beginning 07.

You can set four different barring pre-fixes each containing up to 4 digits. If a restricted number is dialled, the call will not be connected and the user hears an error beep.

Multi-handsets








Call barring needs to be set up on each individual handset.

Call barring on / off

1. Press **MENU**, scroll  or  to **ADVANCED SET** and press **SELECT**.
2. Scroll  to **CALL BARRING**, press **SELECT**.
3. Enter the system PIN (default setting 0000) and press **OK**.
4. **BARRING MODE** is displayed, press **SELECT**.
5. Scroll  or  to **ON** or **OFF** and press **SELECT**.
6. Press **BACK** to return to the previous menu.




Set call barring number

You can enter up to four numbers to be barred.

1. Press **MENU**, scroll  or  to **ADVANCED SET** and press **SELECT**.
2. Scroll  to **CALL BARRING**, press **SELECT**.
3. Enter the system PIN (default setting 0000) and press **OK**.
4. Scroll  to **BARRING NUMBER** and press **SELECT**.
5. Scroll  or  to the barring number you want and press **SELECT**.
6. Enter the number you want to bar. You can put up to 4 digits. Press **OK** to confirm.
7. Press  to return to standby.

Reset

You can re-set a handset to its default settings.

1. Press **MENU**, scroll  or  to **ADVANCED SET** and press **SELECT**.
2. Scroll  to **RESET**, press **SELECT**.
3. Enter the system PIN (default setting 0000) and press **OK**.
4. Display shows **CONFIRM?** Press **OK** to confirm or **BACK** to cancel.
5. Press **OK** again. All settings are reset to their defaults, see the following page.

You cannot bar emergency service numbers 999 or 112.

When Call barring is set to On, the standby screen shows **BARRING MODE ON**.

This will delete all messages and clear the calls list and redial list.

Phonebook entries will not be deleted by a reset. To clear the phonebook select the **DELETE ALL** option from the phonebook menu, see page 19.

Handset default settings

Handset Ringer Volume	5
Handset Ringer Melody	Melody 1
Handset Earpiece Volume	3
Handset Speaker Volume	3
Handset Key Beep	ON
Wallpaper	1
Language	English
Dim mode	ON
Auto hang up	ON
Auto answer	ON
Handset Name	Hudson
Base Speaker Volume	5
Base ringer volume	3
Time/Date	00:00; 01-01-11
Date format	DD-MM-YY
Time format	24 hr
Set Alarm	OFF
Alarm Tone	Alarm Melody 1

Dialling Mode	Tone
Master PIN	0000
Call Barring	OFF
Call Barring number	Empty
Phonebook memory	Not erased
Redial memory	Empty
Calls list	Empty
Conference	OFF
Speed dial 1	1571

Answering machine default settings

Ring Delay	5
OGM	Pre-set OGM 1
Answer On/Off	ON
Answer Mode	Answer & Rec.
HS screening	OFF
Remote access	ON
Base Playback Volume	5
Base Screening Volume	5
Incoming message length	3 minutes





BT Network Services

By selecting the BT Services menu you can access a range of useful pre-stored numbers and further BT Calling Features.

Pre-stored BT Services numbers:

- **PROD HELPLINE** – dials the BT Hudson 1500 Plus Helpdesk for information and help.
- **DIVERT - ALL** – diverts all calls to a number.
- **DIVERT - BUSY** – diverts calls when your line is busy.
- **DIVERT - NO ANS** – diverts calls if you do not answer.
- **CALL WAITING** – to activate/de-activate.
- **VOICEMAIL** – lets you use your network's voicemail service (1571).
- **BT 118500** – BT directory enquiries.
- **CANCEL CALLBACK** – lets you cancel an automatic call back request.
- **WITHHOLD ID** – prevents your telephone number being sent when you make calls. Enters 141 automatically before the next call only.

Open the BT Services menu

1. Press **MENU**, scroll  or  to **NETWORK SERVICES** and press **SELECT**.
2. Scroll  or  to choose the option you want and press **SELECT**.

IMPORTANT




To use BT Services and BT Calling Features you must first subscribe (if required) to the relevant service from your network provider. A fee may be payable.

For more details on BT's Calling Features, call BT free on 0800 800 150.

If you are not connected to the BT network, some of these services may not be available. Please contact your network provider. Call Diversion services may allow other divert options. Check with your network provider for details.







For further information, see the BT Calling Features user guide supplied when you subscribe to the services of your choice.

Call Waiting

1. During a call, you hear a soft beep in the earpiece and the display shows the number of the caller or the name if it matches an entry in your phonebook.
2. Press  to put your current caller on hold and speak to the new caller.
3. Press  again to switch between both callers.
4. Press  to finish the current call.

When you hang up on one caller, the phone will ring and when you answer you will be reconnected to the other caller.


Activate/de-activate call waiting

1. Press **MENU**, scroll  or  to **NETWORK SERVICES** and press **SELECT**.
2. Scroll  to **CALL WAITING**. Press **SELECT**.
3. Scroll  or  to choose either **ACTIVATE** or **DE-ACTIVATE**, press **SELECT**. This will send an update to the network.
4. Press  to return to standby.





Voice mail

Dials 1571 so you can play and manage messages left on your BT Answer 1571 voicemail service.

To dial your voicemail

1. Press and hold the  button. This will automatically dial your 1571 voicemail.

To change your voicemail number

1. Press **MENU**, scroll  or  to **NETWORK SERVICES** and press **SELECT**.
2. Scroll  to **VOICE MAIL**. Press **SELECT**.
3. Scroll  to **VM NUMBER**. Press **SELECT**.
4. Enter the Voicemail number and press **OK**.
5. Press **BACK** to return to the previous menu level.

You must subscribe to your network's Caller Display service for Call Waiting to work. A quarterly fee may be payable.

You need to subscribe to BT Answer 1571 for this feature to work.

Press **CLEAR** to delete any existing number if necessary.

Using additional handsets

You can use up to five GAP compatible handsets with your BT Hudson 1500 Plus base to extend your phone system without needing to install extension sockets for each new phone.

If you have purchased a BT Hudson 1500 Plus multiple pack any additional handsets come pre-registered to the base.


If you have purchased a GAP compatible handset separately you must register it to your BT Hudson 1500 Plus base before it can be used, following the instructions that come with the new handset.

Handset registration




If your BT Hudson handset is not already registered to any other base, the screen will show **NOT REGISTERED PRESS <MENU> TO REGISTER**. Just follow the instructions on the handset screen to register the handset. If your BT Hudson handset is already registered to another base, follow the instructions below:

Registration

At the base:

1. Press and hold  for approximately 5 seconds until you hear a long beep. You now have 2 minutes to register the handset.

For a Hudson handset:

1. Press **MENU**, scroll  or  to **ADVANCED SET** and press **SELECT**.
2. Scroll  to **REGISTRATION**, press **SELECT**.
3. Scroll to a base number, press **SELECT**. Enter the system PIN (default setting 0000) and press **OK**. The handset will search for the base and then display **REGISTERING**. When registration is complete you hear a long confirmation beep and the handset will be allocated the next available handset number.

The handset is automatically assigned the next available handset number.

If registration is not successful first time, please repeat the process again in case the base registration period ran out of time.

If there are already 5 handsets registered to the base, the registration will fail. The display shows **TOO MANY HANDSETS**.






Even if a handset is out of range or turned off, it will still have a registration slot allocated to it.

You must de-register another handset before you can register the new one.

If your BT Hudson 1500 Plus handset is registered to more than one base, you can select which base to use.





If you have a handset registered to more than one base and then de-register it from one it will show **NOT REGISTERED**. You will need to re-register the handset to whichever base you want to use.

De-register a Hudson handset

1. Press **MENU**, scroll  or  to **ADVANCED SET** and press **SELECT**.
2. Scroll  to **DE-REGISTER**, press **SELECT**.
3. Enter the system PIN (default setting 0000) and press **OK**.
All handsets available for de-registration are listed.
4. Scroll  or  to the handset you want to de-register and press **SELECT**.
5. Display shows **DE-REGISTER?** Press **OK** to confirm or **BACK** to cancel.



Select a base

You can register a BT Hudson handset with up to 4 GAP compatible bases.

1. Press **MENU**, scroll  to **HANDSET SETTINGS** and press **SELECT**.
2. Scroll  to **SELECT BASE**, press **SELECT**.
3. Scroll  or  to select the base you want and press **SELECT**.
4. Press **BACK** to return to the previous menu level.


Internal calls



Call another handset

1. Press . All available handsets are displayed.
2. To call the handset, select the handset number you want.
If the handset is already in use, you will hear the busy tone.
3. Press  to hang up.

Conference call

Conference on / off



When Conference is switched On, a second handset can join a call between the first handset and an external caller by pressing . The default setting is off.

1. To change the conference call setting, press **MENU**, scroll  or  to **ADVANCED SET** and press **SELECT**.



Internal calls are only possible when more than one handset is registered to the base.

If there is only one other handset registered this handset will be called automatically.



The conference setting cannot be changed while a call is in progress.

2. CONFERENCE is displayed, press SELECT.
3. Scroll  or  to ON or OFF and press SELECT.
4. Press BACK to return to the previous menu level.




Join a Conference call

1. When the Conference setting is switched On and a call is taking place between one handset and an external caller, press  on another handset to join the call.
2. Press  to hang up.



To invite another handset to start a conference call

1. During a call with an external caller, press . Your caller is put on hold and all available handsets are displayed.
2. Select the handset number you want to call.
3. When the other handset answers press the CONF option button to initiate a 3-way conference call. CONFERENCE will then be displayed on both handsets.
4. Press  to hang up. Your caller and the other handset user can continue the call.

Put a caller on hold and make an internal call

1. During a call with an external caller, press . Your caller is put on hold and all available handsets displayed.
2. Select the handset number you want to call.
3. Press  to switch between your internal and external callers.
4. Press  to hang up. Your caller and the other handset user can continue the call.

Transfer a call

1. During a call with an external caller, press . Your caller is put on hold and all available handsets displayed.
2. Select the handset number you want to call.
3. When the other handset answers, you can announce the caller.
4. Press  to transfer the call.

A maximum of two internal handsets can be on the conference call at any one time.

If there is only one other handset registered, this handset will be called automatically.

If there is only one other handset registered, this handset will be called automatically.

If there is only one other handset registered, this handset will be called automatically.

Help

Phone does not work

- Have you activated the batteries correctly? See page 7.
- Check that the mains power is correctly connected.

No dial tone

- Is the telephone cord of the base plugged into the phone socket?
- Check that the mains power is correctly connected.
- Only use the telephone cord supplied with the phone.

Cannot dial out or receive calls

- Check that the mains power is correctly connected.
- The batteries may need recharging.
- Has there been a power cut? If so, place the handset back on the base for 10 seconds and try again. If it still does not work disconnect the batteries and mains power for 10 minutes, then reconnect and try again.

You have a dial tone, but the phone will not dial out

- If you are connected to a switchboard, check whether you need to dial an access code.

Handset does not ring

- The ringer volume may be switched off, see page 22.
- Check that the mains power is correctly connected.
- Make sure the handset is registered to the base, see page 43.

No display

- The batteries may be flat, dead or incorrectly inserted.
- Recharge or replace the batteries. Caution: there is a risk of explosion if the batteries are replaced by an incorrect type. Only use rechargeable NiMH 550mAh batteries as per the type supplied. Dispose of batteries according to the instructions.

icon flashes

- Is the handset registered correctly to the base, see page 43.
- Check that the mains power is correctly connected.
- Check that the handset is within range of the base.
- The batteries are low, place the handset on the base/charger to recharge.

icon not scrolling

- Try cleaning the charging contacts.
- Check that the mains power is correctly connected.

You hear the busy tone when you press

- Make sure the handset is in range of the base.
- Another handset registered to your BT Hudson 1500 Plus base may be on the line, or interacting with the base.

Answering machine does not record any messages

- The memory may be full. Play and delete old messages, see page 32.
- Your BT Hudson may be set to Answer only mode, which means callers cannot leave a message. See page 33 to switch to Answer and Record mode.

Answering machine messages have the wrong date and time

- Have you set the date and time? See page 26.

Cannot access your messages from another phone

- Have you changed the remote access security PIN code? See page 38. Always keep a note of the new PIN code in a safe place.
- Has Remote access been switched off? To switch Remote access on, see page 36.

No Caller Display number/name displayed

- Have you subscribed to a Caller Display service from your network provider, see page 29.
- The caller may have withheld their number.
- An exact name/number match was not found in your phonebook. Check that you have stored the full STD dialling code.

Cannot register a handset to a base

- You can register a total of 5 handsets to your BT Hudson 1500 Plus base. Check that you have not exceeded the limit.
- Check that you have entered the correct PIN number (default PIN 0000).
- Check that you are at least one metre away from other electrical equipment to avoid interference when registering.

Base unit does not ring, but the lights are on

- Have you connected the telephone line correctly? Only use the line cord supplied otherwise your phone may not work.
- Is the base ringer set to off?
- You may have a faulty line or socket. Try using another socket or line. Call BT on 151 if you still experience problems.

Buzzing noise on my phone or on other electrical equipment nearby

- Sometimes your BT Hudson 1500 Plus can interfere with other electrical equipment if it is placed too close. It is recommended that you place your BT Hudson 1500 Plus at least one metre away from electrical appliances or metal obstructions to avoid any risk of interference.

Customer Helpline

If you are still experiencing difficulties please call the BT Hudson 1500 Plus Helpline on 0808 100 6556*.

General sales enquiries

- BT Residential lines – call 150. BT Business lines – call 152.
- For non BT line customers, call 0800 800 150 (residential) or 0800 800 152 (business).

Billing enquiries

- Refer to the telephone number shown on your telephone bill.

General information

IMPORTANT

This equipment is not designed for making emergency telephone call when the power fails. Alternative arrangements should be made for access to emergency services.

This product is intended for connection to analogue public switched telephone networks and private switchboards in the United Kingdom.

Replacing the handset batteries

After a time, you may find that the handset batteries are running out of charge more quickly. This is a standard sign of wear and the batteries will need replacing.

1. Open the battery compartment cover.
2. Take out the old batteries by sliding open the battery compartment and inserting your finger nail under the end of the batteries to pull them out and replace with 2 new rechargeable NiMH 550mAh capacity batteries.
3. Push the battery compartment cover back on until it clicks into place.

WARNING

Do not immerse batteries in water or throw them into a fire, or dispose of them with ordinary domestic refuse. BT accepts no responsibility for damage caused to your BT Hudson 1500 Plus by using any other types of batteries.

Safety information

- Only use the power supply suitable for the BT Hudson 1500 Plus range. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone. The item code for the base mains power supply is 039956. If you have purchased a multiple pack the item code for the charger mains power supply is 039955.
- Use only the approved rechargeable batteries supplied. Spare rechargeable batteries are available from the BT Hudson 1500 Plus Helpline on 0808 100 6556*.
- Do not open the handset (except to replace the handset batteries) or the base. This could expose you to high voltages or other risks. Contact the Helpline on 0808 100 6556* for all repairs.
- If the keylock is switched on, it is NOT possible to make calls, except to the emergency numbers (999/112).

- Radio signals transmitted between the handset and base may cause interference to hearing aids.
- It is recommended that advice from a qualified expert be sought before using this product in the vicinity of emergency/intensive care medical equipment.
- It is recommended that if you have a pacemaker fitted you check with a medical expert before using this product.
- Your product may interfere with other electrical equipment, e.g. TV and radio sets, clock/alarms and computers if placed too close. It is recommended that you place your product at least one metre away from such appliances to minimise any risk of interference.
- Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

Cleaning

- Clean the handset and base (or charger) with a damp (not wet) cloth, or an anti-static wipe. Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

- Do not expose to direct sunlight.
- The handset may become warm when the batteries are being charged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage you do not place the product on antique/veneered wood.
- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.
- There is a slight chance your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord during an electrical storm.

Product disposal instructions

The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.



The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimize the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product as per your local authority's recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

Guarantee

Your BT Hudson 1500 Plus is guaranteed for a period of 12 months from the date of purchase. Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion, the option to replace the BT Hudson 1500 Plus or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is provided.
- The equipment is returned to BT or its agent as instructed.
- This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

Within the 12 month guarantee period:

Prior to returning your product, please read the Help section beginning on page 46 or contact the BT Hudson 1500 Plus Helpline on 0808 100 6556* for assistance. Additional answers to Frequently Asked Questions are available from www.bt.com/producthelp

In the unlikely event of a defect occurring, the Helpdesk will issue a Fault Reference Authorisation (FRA) number and instructions for replacement or repair. Please note you will need the FRA number before returning the product. This does not affect your statutory rights.

Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network.

We recommend that you contact BT's approved repair agent Helpdesk Solutions on 0870 240 5029 or a local qualified repairer.

Returning your phone

If the Helpline is unable to remedy your problem they will issue a Fault Reference Authorisation number and ask you to return the product to your original place of purchase. Where possible, pack the product in its original packaging. Please remember to include all parts, including the line cords, power supply units and the original batteries.

For guarantee purposes proof of purchase is required so please keep your receipt.

Technical information

How many telephones can I have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. Your BT Hudson 1500 Plus has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephones may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

Any additional handsets and chargers that you register should have a REN of 0.

R&TTE

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC.

Declaration of Conformance

Hereby, CCT declares that this BT Hudson 1500 Plus is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.


If you would like a copy of the Declaration of Conformance, please visit www.bt.com/producthelp

Connecting to a switchboard

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards, which support tone and pulse dialling and timed break recall. If in doubt please consult your service provider.

Inserting a pause

With some switchboards, after dialling the access code you may have to wait for a moment while the switchboard picks up an outside line so you will need to enter a pause in the dialing sequence.

Press and hold  to insert a pause (P) before entering the telephone number.

You may also need to enter a pause when storing international numbers or charge card numbers.

Recall

You may need to use the recall function if you are connected to a switchboard/PBX (Private Branch Exchange), contact your PBX supplier for further information. The recall function is set to timed break recall and is also used for BT Calling Features.

User Guide formats

This document is also available in other formats, such as Large print, Braille and Audio CD. If you would like a copy, please call 0808 100 6556*.



Working together, supporting energy saving products

BT & British Gas have joined forces to help our customers find new ways to save energy around the home, so we can all do our bit for the environment & save money too!

BT is a **sustainability leader**

{ To find out how we're
making our products
greener visit

bt.com/betterworld/products 

Offices worldwide

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